

DVR is a learning environment for those interested in advancing their career in rehabilitation and maintaining their Rehabilitation Certification. Most classes are held in an area near your office at no charge.

Rehab Academy

- *Process Case Management*
- *Caseload Management*
- *Field Survival Training*
- *Independent Living*
- *Assistive Technology*
- *Self Employment*
- *Supported Employment*
- *High School Transition*

Center for Continuing Education in Rehabilitation

- *Medical Aspects of Disability*
- *Motivational Interviewing/Motivation Enhancement*
- *Leadership Development*
- *Employment issues related to Chronically Mentally Ill*
- *Special Disability Topics by experts in the field*

Ethics

- *Classes offered throughout the year to meet CRC requirements and stay current regarding ethical issues*

Regional & Statewide Conferences

- *Celebration of staff and customers achievement held in each area yearly and on alternate years statewide*
- *Highly qualified presenters*
- *Program Update: Mental Health, Developmental Disabilities, Veterans Administration, Traumatic Brain Injury, Tribal, Employment*

Leadership Programs

- *There are many leadership opportunities within the organization where you can try out your skills.*
- *There are specific programs designed to help you build upon your natural talents in leading others:*
 - *Emerging Leaders*
 - *Supervisor Academy*
 - *Department of Personnel Supervisor Training.*

Tuition Support

- *Opportunity to grow your skills and advance careers, tuition is available to attend classes leading to advancement in RT and VRC series.*

Mission

The mission of the Division of Vocational Rehabilitation (DVR) is “to empower individuals with disabilities to achieve a greater quality of life by obtaining and maintaining employment.” Employment contributes to a person's ability to live independently, and DVR believes that every person has the right to work.

With offices statewide, DVR has been a partner with Washington State's communities for over 80 years. As a division of the Department of Social and Health Services (DSHS), DVR is designed to help meet the employment needs of people with disabilities and of employers.

Services Provided

The Division of Vocational Rehabilitation (DVR) provides employment-related services to individuals with disabilities who want to work but need assistance. These individuals might experience difficulty getting or keeping a job due to a physical, sensory and/or mental disability. DVR staff work with each individual to develop a customized plan of services designed to help the individual achieve his or her job goal. DVR services include, but are not limited to the following:

- *Counseling and guidance*
- *Medical and psychological services*
- *Vocational and technical training services*
- *Rehabilitation technology services and devices*
- *Paid internships*
- *Job placement and retention services*



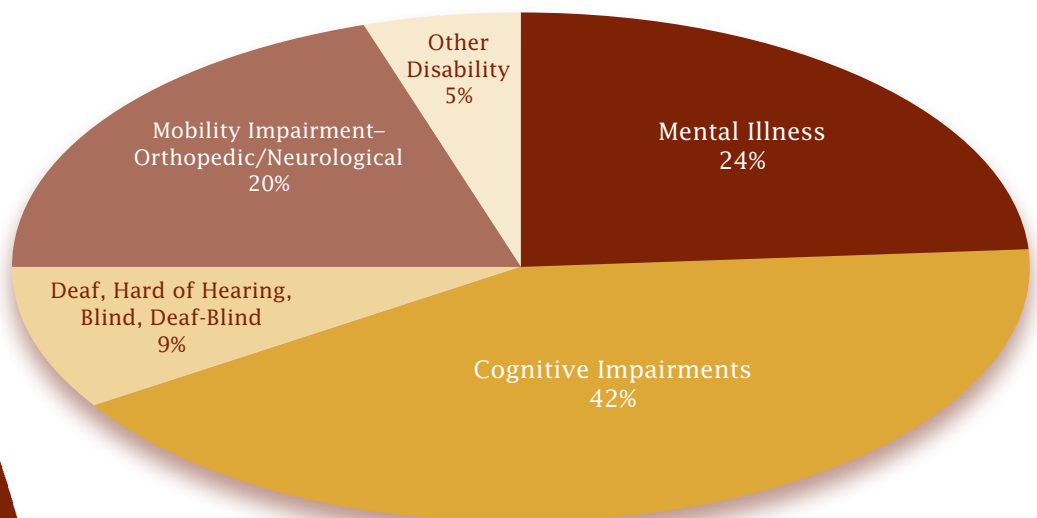
WHO DVR SERVES

The Division of Vocational Rehabilitation (DVR) serves individuals who want to work but have difficulty with employment due to a disability. Eligibility is based on the presence of one or more physical, sensory or mental disabilities that represent a substantial barrier to employment for which the individual requires VR services to enter employment or keep a job.

DVR provides vocational assistance and support to eligible individuals. Vocational Rehabilitation Counselors throughout the state provide one-on-one counseling to assist each person decide on a job goal and develop an individualized plan for employment. DVR coordinates the funding of available services with other programs and purchase VR services directly if they contribute to achieving the employment goal.

DVR operates under the Rehabilitation Act, which is authorized as Title IV of the Workforce Investment Act (WIA). As a mandatory partner in WIA, DVR is heavily involved with its workforce partners at the state and local level in delivering services to eligible clients. In addition, DVR works collaboratively with other state, local and private organizations that deliver services to individuals with disabilities. These partnerships result in coordinated services for individuals eligible for multiple programs.

**Disabilities of DVR Customers
Closed Rehabilitated**



OFFICE LOCATIONS

Area 1

Aberdeen

Toll free (Voice/TTY):
1-800-830-2854
Voice: (360) 537-2639
TTY: (360) 533-9223

Centralia

Toll free: 1-800-830-2791
Voice: (360) 807-7000
TTY: (360) 807-6241

Kelso

Toll free (Voice/TTY):
1-800-893-1047
Voice: (360) 501-2499
TTY: (360) 501-2542

Kent

Toll free (Voice/TTY):
1-800-622-1375
Voice: (253) 372-3940
TTY: (253) 372-5700

Port Angeles

Toll free (Voice/TTY):
1-800-830-3169
Voice/TTY: (360) 457-2146

Port Orchard

Voice: (360) 874-7240
TTY: (360) 874-7255

Port Townsend

Toll free (Voice/TTY):
1-800-548-0946
Voice/TTY: (360) 379-4328

Puyallup

Toll free (Voice/TTY):
1-800-548-1406
Voice: (253) 445-7260
TTY: (253) 840-4773

SeaTac

Toll free (Voice/TTY):
1-800-622-1375
Voice: (206) 444-3800
TDD: (206) 444-3830

Shelton

Toll free (Voice/TTY):
1-800-830-3243
Voice/TTY: (360) 427-2037

Silverdale

Toll free (Voice/TTY):
1-800-548-1406
Voice: (360) 698-4360
TTY: (360) 698-4362

Tacoma

Toll free (Voice/TTY):
1-800-548-1406
Voice: (253) 983-6500
TTY: (253) 593-5942

Vancouver

Toll free (Voice/TTY):
1-800-548-0946
Voice/TTY: (360) 619-7060

Thurston County

WorkSource
Toll free (Voice/TTY):
1-800-548-0946
Voice/TTY: (360) 704-3560

Area 2

Arlington

Toll free (Voice/TTY):
1-800-745-5960
Voice: (360) 651-6401
TDD: (360) 651-6525

Bellevue

Toll free (Voice/TTY):
1-800-622-1375
Voice/TTY: (425) 590-3115

Bellingham

Toll free (Voice/TTY):
1-800-745-5960
Voice: (360) 714-4136
TTY: (360) 714-4009

Everett

Toll free (Voice/TTY):
1-800-745-5960
Voice: (425) 339-4880
Voice/TTY: (425) 339-4882

Lynnwood

Toll free (Voice/TTY):
1-800-745-5960
Voice: (425) 673-3180
TTY: (425) 673-3190

Mount Vernon

Toll free (Voice/TTY):
1-800-745-5960
Voice: (360) 416-3515
TTY: (360) 416-3546

Oak Harbor

Toll free (Voice/TTY):
1-800-745-5960
Voice/TTY: (360) 240-4736

Renton WorkSource

Voice: (206) 205-3500

Seattle Mercer

Toll free (Voice/TTY):
1-800-622-1375
Voice: (206) 273-7100

Seattle North 1

Toll free (Voice/TTY):
1-800-622-1375
Voice: (206) 440-2230
TTY: (206) 368-4540

Whatcom County

WorkSource
Voice: (360) 676-3249

Area 3

Clarkston

Toll free (Voice/TTY):
1-800-548-0941
Voice: (509) 751-4668
TTY: (509) 751-4253

Colville

Toll free (Voice/TTY):
1-888-330-5739
Voice/TTY: (509) 684-8859

Ellensburg

Voice: (509) 962-7730

Kennewick

Toll free (Voice/TTY):
1-800-548-8755
Voice/TTY: (509) 374-2151

Moses Lake

Toll free (Voice/TTY):
1-800-319-7185
Voice: (509) 766-5570
TTY: (509) 766-6526

Omak

Toll free (Voice/TTY):
1-800-887-8057
Voice: (509) 826-7568
TTY: (509) 826-7335

Newport

Toll free (Voice/TTY):
1-800-548-0941
TTY: (509) 447-3192

Pullman

Toll free (Voice/TTY):
1-800-657-2929
Voice: (509) 334-3763
TTY: (509) 334-5622

Spokane 1

Toll free (Voice):
1-800-548-0941
Toll free (TTY):
1-888-468-9736
Voice: (509) 363-4700
TTY: (509) 329-3719

Spokane CC

Toll free (Voice/TTY):
1-800-548-0941
Voice/TTY: (509) 533-7345

Spokane WorkSource

(509) 532-3028

Sunnyside WorkSource

Voice/TTY: (509) 836-1116

Walla Walla

Voice: (509) 526-2590
TTY: (509) 527-4503

Wapato

Toll free: 1-800-548-8755
Voice/TTY:
Voice/TTY: (509) 877-7841

Wenatchee

Toll free (Voice/TTY):
1-877-688-1007
Voice/TTY: (509) 662-0439

Yakima

Toll free (Voice/TTY):
1-800-548-8755
Voice/TTY: (509) 225-4455

Yakima WorkSource

(509) 574-0186

Headquarters

State Office

Toll free (Voice/TTY):
1-800-637-5627
Spanish Toll Free:
1-866-217-2964
Voice/TTY: (360) 725-3636



TTY/VCO users may also call Washington Relay Service by dialing 711

For complete listings of positions and descriptions, go to:

<http://www.dop.wa.gov/Resources/JobClasses/>

Vocational Rehabilitation Counselor 1

Provides entry-level professional vocational rehabilitation services to a small caseload of clients with multiple disabilities.

Vocational Rehabilitation Counselor 2

Provides case management of a client caseload consisting of varying degrees of disabling conditions.

Vocational Rehabilitation Counselor 3

Serves as a lead Rehabilitation Counselor and meets one of the following criteria:

1. Serves as the lead counselor and assists supervisor with office management, personnel and office coverage; and is designated to act in the absence of the supervisor;
2. is the designated lead counselor in an office, which may include out-stationed offices, implementing time limited, federally funded projects;
3. is the lead counselor without an on-site supervisor in an office located away from the main office;
4. is the lead counselor for a specialized caseload or community liaison responsibilities; or
5. within the Department of Services for the Blind (DSB), serves as the autonomous representative for a designated geographic area.

Vocational Rehabilitation Supervisor

In the Department of Social and Health Services or the Department of Services for the Blind, serves as a supervisor of an office or group of small offices of vocational rehabilitation counselors and other staff in the delivery of vocational rehabilitation services to clients with disabilities. Manages office administrative budget with binding signature authority and distribute/redistribute funds according to availability and needs. Serves as primary liaison with community, government offices, and tribal governments within service area and advocates within the community to reduce attitudinal and environmental barriers for persons with disabilities. Provides individual training and direction to vocational rehabilitation counselors and other staff.

Rehabilitation Technician 1

Provides paraprofessional and technical support to Vocational Rehabilitation Counselors and/or other professional vocational rehabilitation staff.

Rehabilitation Technician 2

Within the Department of Social and Health Services, Division of Vocational Rehabilitation, or the Department of Services for the Blind, provides direct assistance to individuals with severe disabilities. Provides guidance and case management for a small caseload, and makes recommendations regarding eligibility and vocational rehabilitation needs of individuals with disabilities.



...to a place where the great outdoors is a way of life. With such icons as Mount Rainier, Pike Place Market, the Cascade Mountains, Lewis & Clark Trail, plus breweries, wineries, a thriving arts scene, major ski area, java that jolts you to life, and an agricultural base to satisfy any palate, it's no wonder Washington state draws visitors over and over.

Washington's Great Outdoors

Run, jump and play outside where forests, rocky cliffs, snowy mountains, and ocean, rivers or lakes are your backdrop. Dip your toes in nature by picnicking, watching wildlife, or rock stacking. Tackle the outdoors at full throttle by whitewater rafting, river kayaking and hiking. Washington state has endless escapes. Enjoy them all!

Family Fun

Washington State bursts with a kaleidoscope of activities for family entertainment. From kite flying to go-carting to a day at the fair, spend time together creating memories to last a life time.

Visit **www.experiencewa.com**, the official site of Washington state tourism.

